

TDPS - Privacy Policy

PRIVACY POLICY

Maintaining the privacy of your information is important to TDPS. This Privacy Policy describes TDPS's current policy on how we collect and use the "Personal Information" that you provide through www.tdps.co.in (the "Website"). Kindly read the entire policy carefully. By using the site and providing us with information, you consent to the Privacy Policy.

TDPS may revise this Privacy Policy from time to time to reflect changes in the law, TDPS's privacy practices, or the features made available on the Site. Any changes to our use of personal information will be reflected in such revised privacy policy as posted on this Website along with a new effective date. Therefore, kindly review the Privacy Policy periodically to remain aware of TDPS's current policies and practices.

Please note that this Privacy Policy is not a contract and does not create any legal rights or obligations.

Data controller

TDPS is the controller and is responsible for your personal data.

Our contact details are:

tdps@tdps.co.in

TD Power Systems Limited

27, 28 and 29, KIADB Industrial Area Dabaspeta,

Nelamangala Taluk , Bengaluru – 562 111, India

For all data matters contact, please contact us at +91-80-22995700

Information that we collect

Personal information collected through www.tdps.co.in (the "Website") & about you may include, but is not limited to: Your name, email id, address, telephone numbers and/or fax numbers. We also collect non-Personal Information as described below.

Surveys

TDPS occasionally sponsors optional customer surveys to improve our services. In the surveys, you may be required to provide personal information and answers to survey questions, both of which may be combined with data collected by cookies and through other means specified in this policy.

Automatic Collection

When you visit the Website, our servers may automatically collect non-personal information as you browse our Site. This non-personal information may include your internet protocol (IP) address, the IP address of your referral site, country, language, browser type, domain name, access time and duration of your session.

Cookies

TDPS also collects information by using technologies and methodologies that enable tracking, such as “cookies.” Cookies are small text files that are placed on your computer when you visit our Website and are stored on your computer by your web browser. These technologies allow us to recognise your computer so that we can display content that may be of interest to you. Cookies can only be read by the domain that placed them on your computer. As described in more detail below, you can change your browser settings to refuse to accept cookies. However, if you change your browser settings to refuse to accept cookies, we cannot tailor the Website to meet your needs to the same degree.

How we use the Personal / Non-Personal Information you provide

TDPS uses Personal Information collected in conjunction with registration and/or to otherwise fulfil requests for services or enquiries. We also use your Personal Information to provide you with a more effective customer experience. In order to do this, TDPS may process your Personal Information or combine it with other information that we collect or that is publicly available.

1. Group Companies, Partners, Subsidiaries and Third Parties:

TDPS may share your Personal Information with our Group Companies, partners and, if applicable, wholly-owned subsidiaries of TDPS. From time to time, we may engage third parties to process your Personal Information on our behalf. We may also share your Personal Information for the purpose of providing you with services, information or promotional opportunities that may be of interest to you.

2. Emails:

TDPS uses email addresses to deliver information relevant to our customers. The following are some examples of information: confirmation vouchers, route maps, special promotional offers, critical information and updates, reservation confirmations and surveys. We may also contact you via email for a number of other administrative and marketing purposes. Any promotional email sent to you by TDPS also contains a link allowing you to opt out of any future emails.

3. Surveys:

TDPS may use Personal Information as well as the answers you provide to survey questions in combination with information collected from cookies and through other means specified in this policy to improve our services to you. We may contract with third parties to perform surveys. We may use the Personal Information that you provide in filling out any surveys to send you information about, without limitation, contests or promotions, special offers, and other information we feel may be of interest to you.

4. Law Enforcement/Legal Processes/Other Uses:

TDPS may disclose Personal Information to comply with the law or court order, subpoena or other legal processes, as requested by a governmental or law enforcement authority. We may also disclose Personal Information when we, in good faith, believe that it is either necessary to protect our property or is otherwise necessary

Privacy Policy relating to other websites

This Privacy Policy covers only “www.tdps.co.in” (The website) and does not cover any other website. While we make every effort to protect the Personal Information you provide to us, we do not control the policies of other sites (including those we may link to) and the site owners’ use of the Performance information you provide to them.

Prevention of unauthorised access to your Personal Information

To prevent unauthorised access, disclosure and improper use of your Personal Information, and to maintain data security, we have established appropriate physical, electronic, and managerial safeguards to protect the Personal Information we collect. Although TDPS takes reasonable steps to safeguard and prevent unauthorised access to your Personal Information, it cannot be responsible for the acts of those who gain unauthorised access and TDPS make no warranty that we will prevent unauthorised access to your Personal Information.

Contact Information

If you have any questions about this privacy policy or TDPS’s treatment of your personal information, please mail us at tdps@tdps.co.in or call us at +91-80-22995700.

NOTE TO THE USERS IN EUROPEAN UNION AND OTHER COUNTRIES WITH DATA PROTECTION LAWS

TDPS is committed to protecting personal information to the fullest extent of this Privacy Policy. Because TDPS is based in India, this policy is consistent with Indian law and practice. By agreeing to TDPS's Privacy Policy, you consent to TDPS applying its Privacy Policy in place of data protections under your country's law. That is, you freely and unambiguously agree that:

Terms of this Privacy Policy, not your home country's laws, control how TDPS will process personal data about you;

Data you enter on this Website, and other data connected with your visit, will be transmitted to and processed in India, a jurisdiction whose laws do not offer data protections equivalent to your home country;

TDPS processes data complying with all applicable laws of the Indian government where it operates; this means TDPS complies with laws requiring it to comply with the legal process.

Cookie Pop-up Content - *To be displayed on the home page for a new visitor.*

To help personalise content, tailor your experience and help us improve our services, www.tdps.co.in uses cookies. By navigating our site, you agree to allow us to use cookies, in accordance with our Privacy Policy.

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